

FIONA STANLEY HOSPITAL — NON-CLINICAL SERVICES CONTRACT

150. Hon TJORN SIBMA to the parliamentary secretary representing the Minister for Health:

I refer to the government's decision to amend the contract with Serco for the delivery of services at Fiona Stanley Hospital.

- (1) Will the minister provide a breakdown of the \$8 million a year additional costs, together with a breakdown of the \$12.9 million transition payment?
- (2) Will the minister table a copy of the new deed of amendment that varies the existing facilities management services contract; and, if not, why not?
- (3) Will the Department of Health be provided with additional funding to cover these costs of breaking the contract with Serco, or will they be absorbed within Health's existing budget?
- (4) Will the minister provide a list of the 21 other services that will continue to be delivered by Serco?
- (5) How many complaints did the Department of Health receive over the last 12 months regarding Serco's management of the contract?

Hon ALANNA CLOHESY replied:

I thank the honourable member for some notice of the question.

- (1) The estimated \$8 million a year additional costs are based on estimates from similar services provided at Royal Perth Hospital and Sir Charles Gairdner Hospital. The full cost of transferring the services back to public control is yet to be finalised. Work has commenced on workforce structures and service delivery models in order for the state to deliver these services. Cost models and budget forecasts will be developed in parallel with the transition work. The \$12.9 million in transition funding is phased over three financial years and will be used to undertake workforce transition and service design, including establishment of new organisational structures, the development of new workflows, policies and procedures, and procurement of necessary equipment and consumables for each of the three services.
- (2) The Department of Health is seeking legal advice in relation to this request.
- (3) A provision administered by Treasury has been established to provide additional funds to support the delivery of these services, should it be required. The Department of Health will work with Treasury to draw down additional funding if needed after the development of service delivery models, staffing structures, and when greater clarity is available regarding the costs of subcontracts, consumables and maintenance of equipment.
- (4) The 21 services under the facilities management services contract delivered by Serco from August 2021 consist of —
 - (1) audiovisual,
 - (2) electronic records management,
 - (3) energy and utilities,
 - (4) estate,
 - (5) external transport,
 - (6) fleet management,
 - (7) grounds maintenance,
 - (8) helpdesk and communications,
 - (9) human resources management,
 - (10) information and communications technology,
 - (11) linen,
 - (12) managed equipment,
 - (13) management and integration,
 - (14) patient entertainment,
 - (15) pest control,
 - (16) property management,
 - (17) reception,
 - (18) safety and incident management,

- (19) supplies management,
 - (20) vehicles and traffic management, and
 - (21) waste management.
- (5) The Department of Health has not received any complaints regarding the management of the Serco contract.